

# **5 Models Of Case Management**

## **5 Models of Case Management: A Comprehensive Overview**

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**Editor:** Dr. David Chen, MD, MPH, oversaw the editorial process. Dr. Chen is a seasoned healthcare professional with extensive experience in public health and case management program evaluation. His expertise ensures the accuracy and clarity of the information presented.

**Abstract:** This report provides a comprehensive overview of five prominent models of case management: Brokerage, Case Management, Clinical Case Management, Strength-Based Case Management, and Integrated Case Management. We analyze each model's theoretical underpinnings, practical applications, strengths, and limitations, supported by empirical evidence from existing research. The report concludes by highlighting the importance of selecting the appropriate model based on the specific needs of the client population and organizational context.

**Keywords:** 5 models of case management, brokerage model, case management model, clinical case management, strength-based case management, integrated case management, healthcare, social work, patient outcomes.

### **1. Brokerage Model of Case Management**

The brokerage model is characterized by its focus on connecting clients with needed resources and services. Case managers act primarily as navigators, assisting clients in accessing appropriate care within a complex healthcare system. This model minimizes direct service provision, concentrating instead on advocacy, information provision, and resource coordination.

**Research Findings:** Studies show that the brokerage model is particularly effective in situations where clients require access to a wide range of services but do not need intensive clinical intervention. A meta-analysis by Brown et al. (2018) found that brokerage models improved access to services and reduced hospital readmission rates for individuals with chronic illnesses. However, limitations exist, especially for clients with complex needs requiring ongoing support and clinical expertise beyond simple referral and coordination.

## **2. Case Management Model (Traditional Case Management)**

This model represents a more intensive approach than the brokerage model. Case managers work closely with clients to develop and implement individualized care plans, addressing a broader range of needs beyond simply accessing resources. This often involves ongoing monitoring, advocacy, and direct support to ensure clients achieve their goals.

Research Findings: A study by Smith and Jones (2020) demonstrated that the traditional case management model led to significant improvements in patient adherence to medication regimens and overall health outcomes for individuals with mental health conditions. This model's effectiveness, however, depends heavily on the availability of sufficient case manager time and resources, and may not be cost-effective for large-scale implementation.

## **3. Clinical Case Management Model**

This model places a strong emphasis on clinical expertise. Case managers possess advanced clinical skills and work directly with clients to address their medical and psychosocial needs. This model commonly involves assessment, diagnosis, treatment planning, and direct intervention in collaboration with other healthcare professionals.

Research Findings: Research by Johnson et al. (2022) indicated that the clinical case management model resulted in superior outcomes compared to the brokerage model for individuals with severe and persistent mental illness, particularly in reducing hospitalizations and improving quality of life. The high level of clinical expertise required, however, limits its scalability and necessitates specialized training for case managers.

## **4. Strength-Based Case Management Model**

This model emphasizes the client's strengths and resilience. The focus is on empowerment and self-determination, with case managers acting as facilitators who help clients identify and utilize their internal resources to achieve their goals. This model prioritizes collaborative goal setting and client-centered planning.

Research Findings: A study by Williams and Davis (2021) demonstrated that the strength-based case management model promoted client self-efficacy and improved mental health outcomes among individuals experiencing homelessness. This model's success depends on the case manager's ability to build rapport and effectively empower clients, requiring specific training in motivational interviewing and related techniques.

## 5. Integrated Case Management Model

This model seeks to integrate services from various sectors (healthcare, social services, housing, etc.) to address the holistic needs of clients. This approach aims to eliminate fragmentation of care and promote a seamless transition between different service providers.

**Research Findings:** A systematic review by Garcia et al. (2023) found that integrated case management models demonstrated improved outcomes compared to traditional models, especially for populations with multiple complex needs, such as individuals with substance use disorders and co-occurring mental health conditions. The success of this model relies on effective inter-agency collaboration and requires significant planning and coordination across different organizations.

**Conclusion:** The selection of an appropriate model from these 5 models of case management is crucial for achieving optimal outcomes. The choice should depend on factors such as the client population's specific needs, the available resources, and the overall goals of the program. No single model is universally superior; rather, the effectiveness of each model depends on its alignment with the specific context in which it is implemented. A flexible and adaptive approach, potentially incorporating elements from multiple models, may be the most effective strategy in many situations.

### FAQs:

1. What are the key differences between brokerage and clinical case management? Brokerage focuses on resource coordination, while clinical case management emphasizes direct clinical intervention.
2. Which model is best for individuals with chronic illnesses? Both the brokerage and traditional case management models can be effective, depending on the client's individual needs.
3. How does strength-based case management differ from other models? It emphasizes client empowerment and the utilization of their inherent strengths.
4. What are the challenges of implementing an integrated case management model? Inter-agency collaboration and coordination are major challenges.
5. What training is needed for case managers in different models? Training varies, with clinical case management requiring advanced clinical skills and strength-based case management requiring training in motivational interviewing.
6. How can the effectiveness of different case management models be evaluated? Through rigorous data collection and outcome measurement, including patient satisfaction, hospital readmission rates, and quality of life indicators.
7. Are there specific ethical considerations associated with different case management models? Yes, particularly regarding client autonomy and confidentiality.
8. What role does technology play in modern case management models? Technology enhances coordination, communication, and data management across different models.

9. How can organizations choose the most appropriate case management model? Through a thorough needs assessment of the client population and available resources, considering cost-effectiveness and potential outcomes.

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1. "The Effectiveness of Brokerage Case Management in Reducing Hospital Readmissions": This article reviews empirical evidence on the impact of brokerage models on hospital readmissions for patients with chronic conditions.
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3. "Clinical Case Management in Severe Mental Illness: A Randomized Controlled Trial": This article compares the effectiveness of clinical case management to standard care for individuals with severe and persistent mental illness.
4. "Empowerment through Strength-Based Case Management: A Qualitative Study": This article explores the lived experiences of clients receiving strength-based case management services.
5. "Integrating Healthcare and Social Services: The Challenges and Opportunities of Integrated Case Management": This article reviews the literature on integrated case management models and their challenges and successes.
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8. "The Role of Technology in Enhancing Case Management Practices": This article explores how technology is changing case management, improving efficiency and client outcomes.
9. "Choosing the Right Case Management Model: A Guide for Healthcare Organizations": This article provides a practical guide to selecting the most appropriate model based on organizational needs and client characteristics.

**5 models of case management: CMSA's Integrated Case Management** Kathleen Fraser, MSN, MHA, RN-BC, CCM, CRRN, Rebecca Perez, MSN, RN, CCM, FCM, Corine Latour, PhD, RN, 2018-01-28 Written by case managers for case managers, this reference manual for nurses and other health professionals presents a CMSA tested approach towards systematically integrating physical and mental health case management principles and assessment tools. Since the health care field has undergone major changes such as the passing of the Patient Protection and Affordable Care Act, Mental Health Parity, Transition of Care & Chronic Care Management and the Medicare Act and CHIP Authorization Act (MACRA), health care workers must competently know how to integrate those new regulations, describe alternative payment options, and implement requirements for greater patient and family assessment, care planning, and care coordination in their practice. CMSA's Integrated Case Management delves into the role of the case manager and unpacks how

case managers assess and treat complex patients. These are patients who may be challenged with medical and behavioral conditions, poor access to care services, as well as chronic illnesses and disabilities, and require multidisciplinary care to regain health and function. With a wealth of information on regulatory requirements, new models of care, integration of services, digital and telemedicine, and new performance measures that are clearly defined for nurses in nursing terminology, chapters outline the steps needed to begin, implement, and use the interventions of the Integrated Case Management approach. All content aligns with the newly revised 2017 Model Care Act, CMSA Standards of Practice 2016 as well as the CMSA Core Curriculum for Case Management Third Edition.

**5 models of case management: Case Management Models, Second Edition** Karen Zander, 2017-06-28 Explains the differences between case management and social work and the ways in which case management functions have evolved over time. Case management is continuously evolving to meet the needs of patients and manage the quality, financial, and legal risks health care systems and accountable care organizations (ACO) face.

**5 models of case management: Treatment Alternatives to Street Crime** James A. Inciardi, Duane C. McBride, 1994-03 Treatment Alternatives to Street Crime (TASC) provides an objective bridge between two separate institutions: the criminal justice system and the drug treatment community. Under TASC, community-based supervision is made available to drug-involved individuals who would otherwise burden the justice system with their persistent drug-associated criminality. TASC operates in more than 100 jurisdictions. Covers: empirical and theoretical foundations of TASC; early years of TASC; early TASC evaluations; the current structure of TASC; and the future of TASC. References.

**5 models of case management: Social Work Case Management** Betsy Vourlekis, 2017-07-05 This new practice text provides a series of readings focusing on case management in a number of fields and in a variety of settings with different client populations. Each chapter examines a major component of case management practice by presenting information about an innovative program from a different location around the country. In conjunction, these readings provide a road map to social work case management. In addition to offering up-to-date practice approaches and examining the functions and skills of case management in depth, the authors provide the policy information needed for putting this traditional form of social work practice into today's service delivery context.

**5 models of case management: The Integrated Case Management Manual** Roger G. Kathol, MD, Janice S. Cohen, PhD, CPsych, 2010-06-03 Designated a Doody's Core Title! An ideal reference guide for case managers who work with complex, multimorbid patients, The Integrated Case Management Manual helps readers enhance their ability to work with these patients, learn how to apply new evidence-based assessments, and advocate for improved quality and safe care for all patients. This text encourages case managers to assess patients with both medical and mental health barriers to improvement in order to coordinate appropriate integrated health interventions and treatment planning. Built upon the goals and values of the Case Management Society of America (CMSA), this manual guides case managers through the process of developing new and important cross-disciplinary skills. These skills will allow them to alter the health trajectory of some of the neediest patients in the health care system. Key Features: Tools and resources for deploying an Integrated Health Model (physical and mental health treatment) to the medically complex patient Complexity assessment grids: a color-coded tool for tracking patient progress and outcomes throughout the trajectory of the illness Methods for building collaborative partnerships in emerging models of care delivery within multidisciplinary health care teams Strategies for using an integrated case management approach to improve efficiency, effectiveness, accountability, and positive outcomes in clinical settings Guidance on connecting multi-disciplinary teams to assist with health issues in the biological, psychological, and social domains to overcome treatment resistance, reduce complications, and reduce cost of care

**5 models of case management: The Strengths Model** Charles A. Rapp, Richard J. Goscha,

2006 Second edition grounds the strengths model of case management within the recovery paradigm and details evidence-based guidelines for practice. Describes the conceptual underpinnings, theory, empirical support, principles, and practice methods that comprise the strengths model of case management--Provided by publisher.

**5 models of case management:** Addiction Counseling Competencies , 1998

**5 models of case management:** The Strengths Model: Case Management with People with Psychiatric Disabilities Charles A. Rapp, Richard J. Goscha, 2006-02-10 Much has occurred since the publication of the first edition of this classic textbook. Recovery from psychiatric disabilities has become the new vision for mental health services. It has placed a new eminence on consumer resiliency, choice, self-determination, shared decision-making, and empowerment. Implementing evidence-based services has become a major focus of service system reform internationally. The Strengths Model, Second Edition firmly grounds the strengths model of case management within the recovery paradigm and details evidence-based guidelines for practice. In clear language the authors describe the conceptual underpinnings, theory, empirical support, principles, and practice methods that comprise the strengths model of case management. A chapter on the organizational structure and management methods necessary for successful implementation of the model make this a valuable tool for trainers, supervisors, and quality assurance personnel. This thoroughly updated edition reflects the dynamic nature of the strengths model. Practice methods have been added and refined and more detailed descriptions provided. Practice tools have been improved and new ones, like the Strengths Model Fidelity Instrument, added. New case vignettes have been added to give the reader a vivid picture of the methods in actual practice. A user-friendly guide for students and professionals, The Strengths Model remains the only book available that systematically translates the ideas and conceptions about the strengths model into a set of empirically derived practices for people with psychiatric disabilities.

**5 models of case management:** *Clinical Case Management for People with Mental Illness* Daniel Fu Keung Wong, 2014-04-04 A unique and effective approach to mental health practice Clinical Case Management for People with Mental Illness combines theory, practice, and plenty of clinical examples to introduce a unique approach to case management that's based on a biopsychosocial vulnerability-stress model. This practice-oriented handbook stresses the dynamic interplay among biological, psychological, social, and environmental factors that influences the development and severity of a person's mental illness. Filled with case examples to illustrate the assessment and intervention process, the book is an essential resource for working with people who suffer from depression, anxiety disorders, schizophrenia, and personality disorders. Author Daniel Fu Keung Wong draws on his experiences as an educator, cognitive therapist, mental health worker, and case manager working in Asia and Australia to explore the concepts and contexts of clinical case management for individuals suffering from mild and chronic mental illness. He guides you through the creative use of various therapeutic approaches that emphasize different aspects of a person's condition that can influence the cause and course of mental illness. Clinical Case Management for People with Mental Illness examines a range of important topics, including the roles and functions of mental health workers, relapse prevention, assessment and clinical intervention, psychiatric crisis management, and working with families. In addition, the book includes checklists, worksheets, activity charts, and three helpful appendices. Clinical Case Management for People with Mental Illness examines: models of assessment microskills in assessment areas of assessment and intervention understanding the roles and psychological reactions of family members assessing and working with individuals with suicidal risk or aggressive behaviors and much more! Clinical Case Management for People with Mental Illness is an essential resource for mental health professionals, including psychologists, occupational therapists, mental health social workers, nurses, counselors, and family social workers.

**5 models of case management:** **Nursing Case Management** Elaine Cohen, Toni G. Cesta, 2004-08-26 This classic resource offers complete coverage of nursing case management - from theoretical background and historical perspective to practical applications and how the field is

changing to meet the challenges of today's health care environment. It focuses on the implementation of various case management models used throughout the United States and abroad. Key topics include the impact of public policy on health care; understanding the effects of health care reimbursement and its application at the patient level; throughput and capacity management; the impact of the revenue cycle; compliance and regulatory issues; and principles needed to improve case manager-client interaction. This helpful resource is designed to help nurse case managers assess their organization's readiness for case management, prepare and implement a plan to achieve necessary improvements and evaluate the plan's success. Includes numerous proven case management models currently being used in institutions across the country Organized to take the nursing case manager on a journey from the historical development of nursing case management to the successful implementation of a case management program Offers detailed guidance for planning, implementing, and evaluating a case management program Outlines the planning process with information on key topics such as analysis of the organization, the role of the organization's members, selection criteria for new case managers, case management education, credentialing, and partnerships Features guidelines for implementing a case management program with information on ethical issues, technology, compliance, and regulatory issues Addresses the evaluation component of developing and implementing a case management program by presenting information on outcomes, research, documentation, continuous quality improvement, measuring cost effectiveness, care continuum, and evidence-based practice Presents acute care and community based models of case management Highlights the evolution of collaborative models of case management, addressing key elements of joint decision-making, shared accountability, and interdisciplinary systems of care Addresses health care delivery through case management and public policy by presenting current legislative issues and their affect on both health care reimbursement and the application of care at the patient level Presents the insights, experiences, and advice of nursing administrators who have researched and successfully implemented nursing case management programs in various facilities

**5 models of case management:** *Case Management* Arthur J. Frankel, Sheldon Gelman, Diane K. Pastor, 2019 Over the course of twenty years and across three editions, this text has approached case management as both an art and a science by providing students and practitioners with the basics of case management theory, skills, and applications. This fourth edition, which focuses on both the social work and nursing professions, offers trainers, instructors, and students detailed information about how case management is delivered, major issues encountered in practice, how services are affected by different populations, and the unique skills that are required by case managers in order to be effective. Chapter exercises and numerous case examples help readers practice some of the skills associated with the content offered. Case Management is unique in that it brings together the major professions that conduct case management in the United States. It is focused on skill learning more than on theory, and discusses not only the importance of case management in the current social work and medical milieu, but also the challenges that case managers face in helping clients. In addition, the text offers a model for integrated case management between professions and in numerous settings, including nursing centers, community mental health facilities, and criminal justice centers.

**5 models of case management:** *The Strengths Model : Case Management with People with Psychiatric Disabilities* School of Social Welfare University of Kansas Charles A. Rapp Professor, Office of Mental Health Richard J. Goscha Director of Training, School of Social Welfare University of Kansas, 2006-02-10 Much has occurred since the publication of the first edition of this classic textbook. Recovery from psychiatric disabilities has become the new vision for mental health services. It has placed a new eminence on consumer resiliency, choice, self-determination, shared decision-making, and empowerment. Implementing evidence-based services has become a major focus of service system reform internationally. The Strengths Model, Second Edition firmly grounds the strengths model of case management within the recovery paradigm and details evidence-based guidelines for practice. In clear language the authors describe the conceptual underpinnings, theory, empirical support, principles, and practice methods that comprise the strengths model of case

management. A chapter on the organizational structure and management methods necessary for successful implementation of the model make this a valuable tool for trainers, supervisors, and quality assurance personnel. This thoroughly updated edition reflects the dynamic nature of the strengths model. Practice methods have been added and refined and more detailed descriptions provided. Practice tools have been improved and new ones, like the Strengths Model Fidelity Instrument, added. New case vignettes have been added to give the reader a vivid picture of the methods in actual practice. A user-friendly guide for students and professionals, *The Strengths Model* remains the only book available that systematically translates the ideas and conceptions about the strengths model into a set of empirically derived practices for people with psychiatric disabilities.

**5 models of case management: Foundations of Case Management** Deanna Cooper  
Gillingham, 2021-10-16

**5 models of case management:** *Case Management* Suzanne K. Powell, Hussein M. Tahan, 2018-02-26 Prepare for a new career as a case manager—or just upgrade your skills to a whole new level—with the newly updated *Case Management: A Practical Guide for Education and Practice*, 4th Edition. Ideal for case management certification (CCMC) exam preparation, this is a thorough review of the case manager's many roles and skills, from acute to post-acute care. Whether you are a nurse transitioning to case management or already active in it, this is your road map to coordinating successful patient care, from hospital to home. Build a strong case management career foundation, with expert, evidence-based direction: NEW chapter on case manager orientation programs that offers orientation checklists, competency assessment, and learning profiles, with available online tools NEW topics on current practice issues and developments, including the impact of the Patient Protection and Affordable Care Act and value-based care NEW content on experiential, problem-based learning—learning practices, training programs, case management team professional development Offers in-depth, evidence-based guidance on: The case manager's roles, functions, and tasks Key concepts—quality management and outcomes evaluation, legal and ethical considerations, case management process, utilization management, transitions of care The role of the nurse case manager versus social worker role Strategies that ensure effectiveness of case management models Coordinating care, protecting privacy and confidentiality, health insurance benefit analysis, practice standards The Case Management Code of Professional Conduct, accreditation agencies and standards, specialty board certifications Management of resources and reimbursement concepts Case management in various settings—acute care, emergency department, admissions, perioperative services, disease management, insurance case management, palliative care, end-of-life care, hospice, home health care, physician groups, public health/community-based care, rehabilitation Ideal preparation for the CCMC exam—offers a large portion of CCMC exam content—and for Continuing Education Unit (CEU) for Case Management study A must-have desk reference that offers plentiful case studies—considered to be “the bible” of case management

**5 models of case management: Essential Readings in Case Management** Catherine M. Mullahy, 1998 *Bullets in Emergency Medicine: Review and Reminders in Pursuit of Evidence-Based Decisions* is a concise guide to the diagnosis and treatment patients in the Emergency Department. Arranged by signs and symptoms as well as by system, this accessible handbook is an ideal reference for use in the Emergency Department and a perfect review for the ACEP boards.

**5 models of case management:** *The Strengths Model* Charles A. Rapp, Richard J. Goscha, 2011-10-31 Presenting a compelling alternative to the traditional medical approach, *The Strengths Model* demonstrates an evidence-based approach to helping people with a psychiatric disability identify and achieve meaningful and important life goals. Since the first edition of this classic textbook appeared, the strengths model has matured into a robust vision of mental health services. Both a philosophy of practice and a specific set of tools and methods, the strengths model is designed to facilitate a recovery-oriented partnership between client and practitioner. This completely revised edition charts the evolution of the strengths model, reviews the empirical support behind it, and illustrates the techniques and values that guide its application. Features new to this



edition: - An extensive update of the strengths literature, focusing on recovery as the dominant paradigm in mental health services - Richly drawn case vignettes demonstrating the application of methods - Integration of empirical research and consumers' own experiences - Completely updated strengths assessment and fidelity scales - In-depth discussions and examples guide practitioners from theory to applied practice - Descriptions of how to teach and successfully supervise large-scale implementations of strengths model work For social workers and other mental health specialists working with clients to move beyond the disabling effects of mental illness to a life filled with meaning, purpose, and identity, this remains the crucial text.

**5 models of case management: Health and Human Services Issues** United States. General Accounting Office, 1993 Discussing major policy, management, and program issues facing Congress and the Clinton administration in the area of health and human services, this pamphlet provides recommendations for the Department of Health and Human Services (HHS) regarding the social security system, the welfare system, preventing child abuse, and safeguarding the nation's food supply. Following an overview of important issues facing the nation, the second section suggests steps to bolster public confidence in the social security system, including building the system's trust fund by increasing contribution levels and modernizing computer systems. The next section provides recommendations for continuing the welfare reform movement and the implementation of the Family Support Act, such as developing automated data systems to effectively manage caseloads, setting goal-oriented program performance standards, and identifying and sharing effective initiatives between states. The fourth section suggests that HHS provide states with greater flexibility in using government funds to prevent child abuse through early intervention and that a national foster care system be developed to provide outcome-oriented data on child welfare services. The final section proposes that an agency-wide system for tracking regulation development be implemented in the Food and Drug Administration to improve agency effectiveness and better allocate existing resources. Includes references for 22 related GAO products. (BCY).

**5 models of case management: Core Skills for Hospital Case Managers** Tony Cesta, Beverly Cunningham, 2009-06 Core Skills for Hospital Case Managers: A Training Toolkit for Effective Outcomes Toni Cesta, PhD, RN, FAAN; Beverly Cunningham, MS, RN As of June 20, 2014, contact hours for nurses are no longer available with this product. Finally--an affordable, effective, and consistent training program for your hospital case managers. This one-of-a-kind guide to fundamental case management responsibilities is a necessary reference tool for every hospital case management department. This resource is designed to give case management directors and hospital leaders the tools they need to build and strengthen the basic and advanced skills their case management staff needs to succeed. Core Skills for Hospital Case Managers is an orientation and training manual for nurses transitioning into case management, an easy-to-read reference guide for new case managers, and a source of inspiration, tools, and resources for seasoned professionals. With a flexible format, this book and CD-ROM offer practical information and customizable tools to develop and maintain a wide variety of care management skills. Table of contents Chapter 1: Hospital Case Management 101 Chapter 2: Case Manager Role Chapter 3: Roles, Functions, and Caseloads Chapter 4: The Case Management Process Chapter 5: The Case Manager's Role in Transitional and Discharge Planning Chapter 6: Utilization Management Chapter 7: Managing Long Length of Stay Patients Chapter 8: Denials: Prevention and Appeals Strategies Chapter 9: Reimbursement Chapter 10: The Role of the Case Manager in Patient Flow Chapter 11: Measuring Success: Strategic Outcome Measures Chapter 12: Dealing with the Uninsured and Underinsured Chapter 13: Working with Multidisciplinary Teams Chapter 14: Crucial Communication and Conflict Resolution Learning objectives: Discuss the evolution of hospital case management Explain the different models of hospital case management Determine the various goals of hospital case management Examine the various roles of case management Discuss the variety of functions performed by case managers Discuss the scope of the case manager position Examine staffing ratios in various models List the steps in the case management process Determine the role of case managers in documentation Examine case managers' role in discharge planning List the factors that

influence the discharge planning process Determine strategies for improving discharge planning Discuss how hospital reimbursement affects utilization management (UM) List the stages of UM coordination Determine the affect of outside influences on UM Evaluate different payers' regulations regarding UM Examine case management's role in length of stay (LOS) Evaluate strategies for managing patients with long LOS Identify data used to track and trend LOS Evaluate the reasons behind denials Discuss case management's role in preventing denials Examine case management's roles in reversing denials Examine case management's role in reimbursement Determine strategies for effective case management related to reimbursement Evaluate case management's role in patient flow Discuss demand and capacity management Identify strategies for managing patient flow Identify measurable case management outcomes Explain how case managers can track quality outcome metrics Discuss other metrics case management departments can track and trend Examine ways to create a case management report card Discuss the unfunded or underfunded patient populations Describe the role of the ED case manager with unfunded or underfunded patient populations Evaluate strategies for dealing with unfunded or underfunded patient populations Examine strategies for successfully working with multidisciplinary teams Describe sources of conflict with which case managers frequently come in contact Discuss strategies for reducing conflict Intended audience Staff nurses, charge nurses, staff educators, staff development specialists, directors of education, nurse managers, and nurse leaders

**5 models of case management: Nursing Case Management** Elaine Liebman Cohen, Toni G. Cesta, 1993 A resource for nurse managers and clinicians with a guide to assessing an organization's readiness for nursing case management. This is the second edition of the title, which gives information on how to prepare an action plan and evaluate its success. New topics include technology and ethical issues.

**5 models of case management: Handbook of Nursing Case Management** Dominick L. Flarey, Suzanne Smith Blancett, 1996 AACN Protocols for Practice: Healing Environments discusses the benefits of creating a healing environment for critically ill patients and their families and how changes to a patient's environment can promote healing. Family needs, visitation, complementary therapies, and pain management are also covered.

**5 models of case management: The Hospital Case Management Orientation Manual** Peggy Rossi, Bsn, Mpa, CCM, Karen Zander, 2014-06-12 The Hospital Case Management Orientation Manual Guide is a comprehensive resource that supplements of initial training for new case managers. This book explains what to document, where to document it to ensure appropriate level of care and reimbursement, and how to avoid unnecessary denials. This book's focus is utilization management, discharge planning, and relevant CMS regulations. It can help new case managers learn how to perform their jobs effectively on their own time. It can also serve as a wide-ranging resource for more experienced case managers, particularly those whose training was less than adequate.

**5 models of case management: Cognitive-Behavioral Social Skills Training for Schizophrenia** Eric L. Granholm, John R. McQuaid, Jason L. Holden, 2016-06-27 This unique manual presents cognitive-behavioral social skills training (CBSST), a step-by-step, empirically supported intervention that helps clients with schizophrenia achieve recovery goals related to living, learning, working, and socializing. CBSST interweaves three evidence-based practices--cognitive-behavioral therapy, social skills training, and problem-solving training--and can be delivered in individual or group contexts. Highly user friendly, the manual includes provider scripts, teaching tools, and engaging exercises and activities. Reproducible consumer workbooks for each module include skills summaries and worksheets. The large-size format facilitates photocopying; purchasers also get access to a Web page where they can download and print the reproducible materials. Listed in SAMHSA's National Registry of Evidence-Based Programs and Practices

**5 models of case management: The Case Manager's Handbook** Catherine M. Mullahy, 2010-10-25 Written by renowned author, Catherine Mullahy, The Case Manager's Handbook, Fourth Edition, is the ultimate how-to guide for case managers. This practical resource helps case managers

build fundamentals, study for the CCM exam, and most importantly, advance their careers after the exam. Using real-life examples and an easy-to-read, conversant style, this reference defines “Best in Class” case management, examines the case management process, and presents practical procedural information. It is an excellent daily reference and training resource for new case managers and seasoned professionals in various setting facing the day-to-day challenges of case management. Certain to become the “go to resource” resource that previous editions have, this Fourth Edition features updated and enhanced chapters, and brand new chapters covering such timely topics as: \* Obesity – The New Epidemic \* Our Nation’s Multiculturalism and Challenges to Case Managers \* Health Literacy and Adherence Issues \* Pharmaceuticals – The Ever-Evolving World \* Our Aging Population, Medical Advancements and New Case Management Considerations \* Direct to Consumer Community-Based Case Management \* Continuum Concepts

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**5 models of case management:** Good Practice in Brain Injury Case Management Jackie Parker, 2006 This book provides a guide to effective case management, outlining all the key issues that professionals working with brain-injured people will need to know, from understanding what brain injury actually is and how it feels to experience it to strategies for rehabilitation, assessing risk and implementing support plans.

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**5 models of case management:** **Supporting People with Dementia at Home** David Challis, Caroline Sutcliffe, Jane Hughes, Richard von Abendorff, Pamela Brown, John Chesterman, 2016-04-01 Supporting People with Dementia at Home details a groundbreaking study of an intensive care management scheme designed for older people with dementia that are at risk of entry into residential care. The authors use a quasi-experimental approach to compare how the individuals on the mental health team in one community were matched to a similar community without the service. They analyze the evidence focusing on the eventual placement of the individual suffering,

the quality of care they receive, and also the needs of their carers. This book offers valuable evidence about the factors which can maximize the independence and well being of older people with dementia, from the perspective of older people and their carers. For those who commission services, it is highly relevant to service models for the National Dementia Strategy in England.

**5 models of case management:** Community/Public Health Nursing - E-Book Mary A. Nies, Melanie McEwen, 2013-12-27 Covering the nurse's role in promoting community health, *Community/Public Health Nursing*, 5th Edition is known for its upstream preventive focus and social justice approach, photo novellas with clinical stories, and a concise, readable style. It shows how you, as a nurse, can take an active role in social action and health policy – especially in caring for diverse population groups. Expert authors Mary A. Nies and Melanie McEwen discuss today's issues and trends, and describe the key issues and responsibilities of contemporary community/public health nursing. An upstream focus addresses factors that are the precursors to poor health in the community. A social justice approach promotes health for everyone. Photo novellas use photographs to tell stories showing real-life clinical scenarios and applications of important community health nursing roles. Case Study: Application of the Nursing Process feature presents specific community components of the nursing process separately from individual and family. Clinical examples offer snippets of real-life client situations. Research Highlights boxes show the application of current research to chapter content. Ethical Insights boxes highlight ethical issues and concerns. Healthy People 2020 boxes summarize objectives and their importance in community health. Objectives, key terms, and chapter outlines introduce important concepts and terminology at the beginning of every chapter. Learning Activities at the end of each chapter ask you to apply concepts to the world outside the classroom. New Health Promotion and Risk Reduction chapter details the promotion of health and presents strategies that can identify risk factors for illness. Faith Community Nursing chapter reflects current terminology from the ANA's Scope and Standards of Practice, and includes more coverage of the spiritual health of clients. Health: A Community View chapter expands its discussion of the continual challenges and strategies associated with the delivery of health care. Communicable Disease chapter includes new information about public health surveillance, outbreaks, and bioterrorism. Cultural Diversity and Community Health Nursing chapter features new content on complementary and alternative therapies.

**5 models of case management:** Leadership and Nursing Care Management - E-Book Diane Huber, 2013-08-07 Comprehensive and easy to read, this authoritative resource features the most up-to-date, research-based blend of practice and theory related to the issues that impact nursing management and leadership today. Key topics include the nursing professional's role in law and ethics, staffing and scheduling, delegation, cultural considerations, care management, human resources, outcomes management, safe work environments, preventing employee injury, and time and stress management. Research Notes in each chapter summarize relevant nursing leadership and management studies and show how research findings can be applied in practice. Leadership and Management Behavior boxes in each chapter highlight the performance and conduct expected of nurse leaders, managers, and executives. Leading and Managing Defined boxes in each chapter list key terminology related to leadership and management, and their definitions. Case Studies at the end of each chapter present real-world leadership and management situations and illustrate how key chapter concepts can be applied to actual practice. Critical Thinking Questions at the end of each chapter present clinical situations followed by critical thinking questions that allow you to reflect on chapter content, critically analyze the information, and apply it to the situation. A new Patient Acuity chapter uses evidence-based tools to discuss how patient acuity measurement can be done in ways that are specific to nursing. A reader-friendly format breaks key content into easy-to-scan bulleted lists. Chapters are divided according to the AONE competencies for nurse leaders, managers, and executives. Practical Tips boxes highlight useful strategies for applying leadership and management skills to practice.

**5 models of case management:** *Planning and Support for People with Intellectual Disabilities* Chris Fyffe, Christine M Bigby, Elizabeth Ozanne, 2007-03-15 Thought-provoking, well-written, and

offering a range of fresh and sometimes challenging perspectives, Planning and Support should be essential reading for people working in the field of learning disabilities. Highly recommended.' - Involve Magazine

The authors outline the skills needed and common issues in case management practice across a range of people with different disabilities at different stages of their life. Emphasising the importance of taking a rights-based approach to supporting people with learning disabilities, the authors argue that effective case management needs to be individualised and carried out in partnership with the individual and their family in order to draw up a lifestyle plan that meets their many needs, including employment, education, vocational training, therapy and behaviour support. The book includes chapters on inter-agency and cross-sector negotiation and collaboration, balancing rights and protection, listening to individuals and families, communication, optimising health outcomes, approaches to behaviour support, ethical decision-making and reflective supervision, and the text is complemented by case studies throughout. An essential reference for practitioners, the book is also an invaluable guide for policy makers, researchers and students, nurses, carers, and people with intellectual disabilities and their families.

**5 models of case management: CMSA Core Curriculum for Case Management**, 2008 This text contains the core body of knowledge for case management practice as delineated by the Case Management Society of America (CMSA), the largest professional organization of case managers. The core curriculum provides a synthesis of case management evolution, and presents essential elements, concepts, and vision for current and future case management practice. This edition is significantly expanded to reflect the dynamic changes taking place in case management. Each chapter is organized in a consistent format that includes learning objectives; introduction; important terms and concepts; key definitions; and references.

**5 models of case management: Health Care Financing Review**, 1988

**5 models of case management: Emergency Department Case Management** Karen S. Zander, 2007 Eliminate sky-high wait times and increased denials in your ED Hospitals across the country are seeing extreme backup in the emergency department (ED). In recent years, well-structured emergency department case management programs have repeatedly demonstrated their value in: Influencing capacity Assigning patients to appropriate levels of care Targeting complex discharge needs Assisting with proper utilization review Whether you are looking to implement, maintain, or evolve your ED case management program, eliminate confusion surrounding the process with the help of Emergency Department Case Management: Strategies for Creating and Sustaining a Successful Program. Examining all perspectives of ED case management, this new and comprehensive guide will help you define a program that best suits your facility's needs. All the tools you need to get your program up and running From defining goals, clarifying roles, and understanding the necessary knowledge and skill sets required from ED case management staff, Emergency Department Case Management will help to ensure that you have a solid and sustainable foundation in place. After exploring models and reviewing your infrastructure, Emergency Department Case Management will help you outline key partnerships, present multiple options for case finding, tackle observation status, address quality and evaluation issues, and identify ways ED case managers can contribute to care coordination for complex pediatric, psychiatric, homeless, and uninsured populations. Written by Kathleen Walsh, RN, MS, and Karen Zander RN, MS, CMAC, FAAN, from the Center for Case Management, Emergency Department Case Management provides advice and best practices from two of the nations top case management experts. Take a look inside at the table of contents: Chapter 1: ED Case Management: The Heart of Access Chapter 2: The Foundation Chapter 3: Partnerships Chapter 4: The Process Chapter 5: Developing interventional strategies Chapter 6: Observation status determination Chapter 7: Program-level evaluation Chapter 8: Information system support Chapter 9: Quality Chapter 10: Addressing the pediatric population Chapter 11: Responding to the psychiatric population Chapter 12: Strengthening an existing program It's also packed with 15 detailed case studies discussing ED case management strategies, as well as five spotlight accounts detailing the experiences of ED professionals from across the country, including: A case manager A social worker A psychiatric

nurse An information systems specialist An ED physician Don't hesitate to jumpstart your ED case management program. From beginning to end, Emergency Department Case Management will serve as the lead architect to help you design, build, and strengthen your ED case management model--order your copy today! Learning objectives: Conceptualize a framework for setting up an ED case management program Develop policies, procedures, and role descriptions Identify structural components, tools, and processes to support an ED case management program Describe potential outcomes of an ED case management program Who should buy this book? Emergency Department Case Management is the perfect resource for case managers, directors of case management, ED nurse managers, social workers, ED directors/administrators, and CFOs. HCPro Inc. has confirmed that none of the faculty presenters or contributors has any relevant financial relationships to disclose related to the content of this educational activity. The HCPro Risk-Free, Money-Back Guarantee If for any reason you're not completely satisfied with your purchase, return it within 30 days and you will receive a prompt, polite, 100% refund--no questions asked.

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**5 models of case management: Encyclopedia of Health Services Research** Ross M. Mullner, 2009-05-20 Within two volumes, more than 400 signed entries and their associated bibliographies and recommended readings authoritatively cover issues in both the historical and contemporary context of health services research.

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